

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 05-0070

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): William H. Smith

Against (Utility name): AmerenIP

As to (Reason for complaint) refusal to provide electrical service

in Tamaroa Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 382 Pinckneyville, IL 62274

The service address that I am complaining about is 4228 Private Rd. 15, Tamaroa, IL

My home telephone is [618] 357-3229

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [618] 357-3229

(Full name of utility company) AmerenIP (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

220 Illinois Compiled Statutes 5/Art. VIII sec. 8-101
Public Utilities Act

CHIEF CLERK'S OFFICE
2005 FEB - 11 P 12:43
ILLINOIS
COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Around the first part of August 2004, I requested a new underground service at the listed address. After I installed an underground system, I was contacted by AmerenIP and they advised I would not receive power until I changed some of the plastic conduit to steel conduit.
2. To the present date, I am unable to replace the conduit underground because of record rainfall and winter weather in the area. The ground is saturated with water and is frozen at times.
3. AmerenIP still refuses to provide power yet the system I installed is better than what they would install since they use all plastic conduit and bury the wire underground without using conduit. They also permit other customers to use plastic conduit instead of steel.

Please clearly state what you want the Commission to do in this case:

Require AmerenIP to provide electrical service to my residence

Date: January 31, 2005
(Month, day, year)

Complainant's Signature

Wm. H. Smith

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, William H. Smith, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Wm. H. Smith

Subscribed and sworn/affirmed to before me on (month, day, year) January 31, 2005

Kim K. Kringer
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.